



FaceTime

Working with your learner

FaceTime is an app that lets you make video and voice calls through the internet



Presented by



With funding from



FaceTime

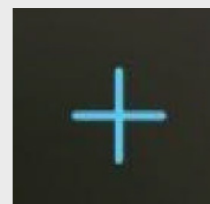
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Find the FaceTime app

- Ask your adult learner to find the FaceTime app. They can look for it on the device's home screen.
- Ask your adult learner to tap on the FaceTime app to open it
- If FaceTime isn't installed on the device, ask your adult learner to open the App Store. They can search for "FaceTime" and download the app. If your learner has never downloaded apps before, do [this lesson](#) first.

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Find contacts

- Explain to your adult learner that they can start a new call by tapping the blue + icon at the top right of their screen.
- Ask them to type the name, phone number, or email of the person they want to call. Ask them to tap on the name of the person.
- Let them know that FaceTime only works on Apple devices. If the person's name, phone number, or email turns blue, they have FaceTime on their device and can receive a call through this app.

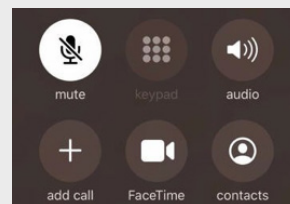
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Make an audio call

- Explain to your adult learner that they can make an audio call with FaceTime to anyone else that has an Apple device
- Let them know that calls are done through the internet. This means that if they're not connected to wifi, FaceTime will use data from their mobile plan and that can get expensive.
- Explain to your adult learner that to make an audio call, they'll need to select a person in their contact list and then tap the **Audio** button at the bottom of the screen

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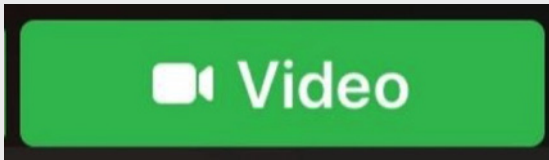


During an audio call

- Let your adult learner know that they can turn off their microphone by tapping the **mute** button on the left side of their screen. This is useful if they don't want the person on the call to hear something, like background noise. Ask them to turn their microphone off and then back by tapping the **mute** button again.
- Let them know they can add another person to the call by tapping the **add call** button. Then, they can scroll through their contacts and tap the name of the person they want to add to the call.

FaceTime

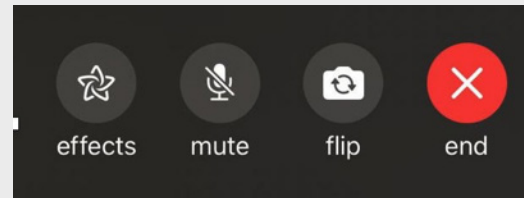
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Make a video call

- Explain to your adult learner that they can make a video call with FaceTime
- Let them know that FaceTime will use their device's front facing camera so that the person they're calling can see them
- Explain to your adult learner that they can make a video call by tapping the **Video** button at the bottom of the screen

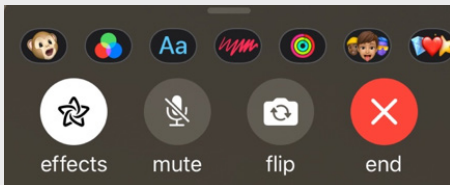
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During a video call

- Let your adult learner know that they can turn off their video by tapping the **video camera** button at the bottom left of the screen. Ask them to turn the camera off and then back on.
- Let them know they can switch to the device's back camera by tapping the **flip** camera button. This is useful if they want to show the person they're speaking with someone else, like other family members. Ask them to switch to the back camera, and then to the front camera again.

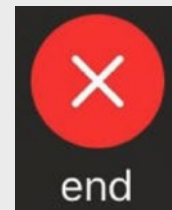
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Special effects

- Let them know they can add effects by tapping **effects**. Then, tell them to pick an effect. For example, they can make themselves appear like an animal or cartoon character.
- When they're done, tell them to tap **effects** again

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End the call

- Let your adult learner know that they can end the call by tapping the red **end** button at the bottom of the screen

FaceTime

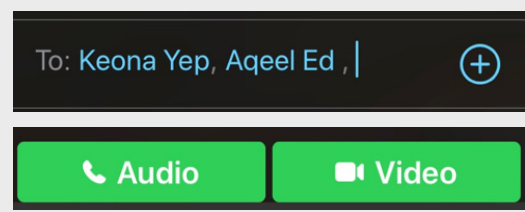
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Tip

- Explain to your adult learner that after calling a contact once, their name will pop up on the FaceTime home screen in their call history
- Let them know that they can call anyone from this list by tapping on that person's name

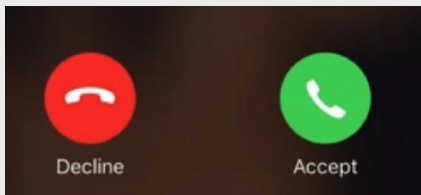
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Starting a group call

- Explain to your adult learner that they can talk with more than one person at a time. Let them know that to do this, they'll need to create a group.
- Let your adult learner know they can make a group call by typing more names in the **To:** section. Then, they can make a voice or a video call by tapping either the **Audio** or **Video** buttons.

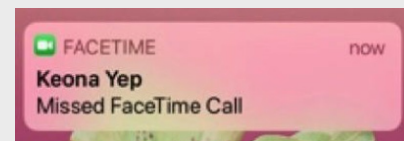
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Receive a call

- Explain to your adult learner that if they receive a voice or video call it'll look like the picture above
- Tell them it will look a bit different on every device, so it won't look exactly like this picture
- Let them know they can answer an audio or a video call by tapping the **Accept** at the bottom right of the screen. They can also reject the call by tapping **Decline** at the bottom left of the screen.

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Notifications

- Explain to your adult learner that if they missed FaceTime call, they'll see a notification on their device
- Let them know that every device looks different. On some devices, it'll be a pop-up message. On other devices, it'll be in the notification bar at the top of the screen.
- Show your adult learner where it is on their device