

Youth Teaching Adults (YTA)

A reverse-mentorship digital literacy program

Frequently Asked Questions

About Youth Teaching Adults

Q: What is Youth Teaching Adults (YTA)?

A: Youth Teaching Adults is a free introductory digital literacy program for adult learners, led by youth volunteer-tutors. The program is run in partnership by ABC Life Literacy Canada (ABC) and Youth Empowering Parents (YEP). Anyone looking to share digital literacy education by bringing free programming to their community can host a workshop. Workshop materials are available online and can be adapted according to the needs of individual groups.

Q: How much does it cost to run a YTA workshop?

A: All YTA workshops are completely free for organizations to run. Simply sign up online at YouthTeachingAdults.ca to access the free online workshop materials. In fact, we'll provide an honorarium of \$100 to the first 100 host organizations that run the program. All we ask is that you submit completed surveys from your learners, volunteer-tutors, and facilitators.

Q: Are YTA workshops appropriate for younger adults? For newcomers?

A: Absolutely! YTA is designed to be flexible and is relevant for all adult learners who wish to improve their basic digital literacy skills.

Q: How many lessons are there to choose from?

A: We currently have over 50 lesson plans to choose from in English and French, and we're always adding more.

About the workshops

Q: What do I need for my YTA workshop?

A: To run a YTA workshop, you'll need to bring together two groups of people: adult learners who want to learn about digital literacy, and youth volunteer-tutors who want to teach adults about digital literacy. We can help you connect with a partner organization to recruit adult learners or youth volunteer-tutors.

Additionally, you'll need to provide a space for the workshop to take place, and devices if the adult learners aren't bringing their own computers, tablets or cell phones.



Q: How can I work with a partner organization to provide adult learners/youth volunteer-tutors for my workshop?

A: If you'd like to connect with a partner organization to recruit adult learners or youth volunteer-tutors, we can help. When [booking your workshop](#), simply indicate that you need help connecting with a partner organization. If you'd like to do your own recruiting instead, we completely support that as well.

Q: What if my organization doesn't have the technology or the space to run YTA workshops?

A: Your adult learners can always bring their own devices to YTA workshops. If you require more space or access to desktop computers, try contacting your local library or community centre to reserve space.



Q: What do you mean by facilitator, youth volunteer-tutor, and adult learner?

A: The **facilitator** is a staff member or volunteer from your organization. They act as a “coach,” supervising and supporting the tutor/learner pairs during the workshop. The facilitator is also the main point of contact with ABC.

The **youth volunteer-tutors** are young volunteers recruited from a youth-serving organization such as a high school or an after-school program. The volunteer-tutors work one-on-one with the adult learners to teach digital literacy skills. They are typically high school age.

The **adult learners** are adults of any age, recruited from the community or an adult-serving organization such as a retirement home or an adult learning centre. The adult learners get to decide which digital literacy lessons they wish to learn from their volunteer-tutors.

Q: What if I don't feel confident with digital literacy as a facilitator?

A: You don't need to have a lot of digital literacy skills to facilitate a workshop, since your youth volunteer-tutors will work directly with the adult learners. We also provide free online training for both facilitators and youth volunteer-tutors, and the lesson plans are very easy to follow.

Booking workshops

Q: How do I book my YTA workshops?

A: Book your workshops at YouthTeachingAdults.ca. Here are some of the details you should have ready:

- number of learners and volunteer-tutors expected
- dates
- times
- location of the workshops

Once we've received your form, we'll be in touch to confirm your workshop and help you with any coordination, such as recruiting a partner organization.

Q: What if I don't know the exact dates for my YTA workshops yet?

A: You can book your workshops with tentative dates if you plan to run your workshops without a partner organization. If you'll be partnering with another organization to provide either learners or volunteer-tutors, please confirm your workshop dates and times before booking to allow for the most efficient coordination process.

Q: How many workshops should I book?

A: We recommend booking 3-4 workshops to start, and you can always book more later. Remember that youth volunteer-tutors might have limited availability during school hours.

Q: How far in advance should I book my YTA workshops?

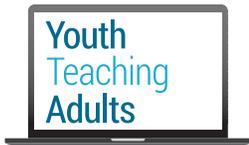
A: At least 3 weeks before your first scheduled workshop if you already have access to both the adult learners and youth volunteer-tutors. At least 6-8 weeks before your first scheduled workshop if you are requesting help finding a partner organization.

Q: Is there a minimum or maximum number of participants needed to run YTA?

A: No. You can run YTA with a big or small group of learners.

Q: How many times can I run YTA workshops?

A: As many times as you'd like! There is no cap.



Preparing for your workshops

Q: How do we train our youth volunteer-tutors?

A: ABC provides free online training for youth volunteer-tutors. This includes short readings and activities that build tutoring skills, such as how to communicate and how to work with adult learners. Youth should complete the activities before being paired with adults. Youth can do these activities on their own at home, or at your location before the workshop. Online training takes roughly one hour to complete.

Q: Can I integrate a YTA workshop into my existing curriculum?

A: Yes, absolutely! Any time you plan to use our content, either in whole or in part, that is considered a workshop and we ask that you please take a few minutes to [book your workshop online](#).

During the workshops

Q: How long does a workshop last?

A: We recommend scheduling 60-90 minutes per workshop, but the duration of each workshop can vary depending on the needs of your adult learners.

Q: What if there are more adult learners than youth volunteer-tutors?

A: No problem! You can have one youth volunteer-tutor teach two adult learners who want to learn the same thing. Your youth volunteer-tutors can turn this arrangement into a learning activity if they teach one adult learner the lesson and then get the learner to teach the lesson to another adult.

Q: What if there are more youth volunteer-tutors than adult learners?

A: No problem! You can have two youth volunteer-tutors work with one learner. They can use the teach-back method described above: if one tutor teaches the adult the lesson, then the adult teaches the lesson back to the other tutor.

After the workshops

Q: Do the youth volunteer-tutors/adult learners/facilitators get a certificate?

A: Yes, we have participation certificates available for tutors, learners and facilitators. You can download certificates directly through the online facilitator training, which you can access once you've booked your workshops.

Q: Can youth volunteer-tutors earn volunteer hours to put toward their high school diploma?

A: Yes. Youth volunteer-tutors can use their participation certificates as proof of their volunteer hours.

Still have questions?

Contact your regional [Programs Coordinator](#).
We'd love to hear from you!



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